L ouisiana State inquiries via Datamaxx Message Broker.

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| --- | --- | --- | --- |
| **Date** | **Versión** | **Description** | **By** |
| 12/13/2021 | 1.0 | Manual | Support team |

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**OBJECTIVE**

This document presents the steps for the installation and configuration of Datamaxx Broker for integration with the state query service from St Tammany and Covington.

# Datamaxx client installation

## Copy the Datamaxx client installer located in the storage path:

*\\storage\Public Safety\Customer Services Division\Customer Support\Customer Support Knowledge Base\Support Related Documentation (INTERNAL)\#Customer Specific Environment Information\STPSO\Datamaxx LA State interface\Installer*

Graphical user interface, text

Description automatically generated

## Paste the installer into any folder on BizTalk server (10.255.255.57) and run the installation.

A screenshot of a computer

Description automatically generated

You will be prompted with the following message, so click on run Anyway

Graphical user interface, text, application

Description automatically generated

Graphical user interface, application

Description automatically generated

Accept the EULA and click on Next button.

Graphical user interface, text, application, email

Description automatically generated

**Do not change the default destination folder** and click on Next button.

Graphical user interface, text, application

Description automatically generated

Click on Install button.

Graphical user interface, text, application, email

Description automatically generated

## Once the installation has finished.

Path: C:\Program Files (x86)\Datamaxx Applications\DMX\_WS\_Client

Destination folder should contain:

Graphical user interface, text, table

Description automatically generated

# Datamax client configuration.

## DMX\_WS\_Client\_Config installer.

**Run the installer** **as administrator** and input the values exactly as shown. (Values provided by LA State an Datamaxx support)

Graphical user interface, application

Description automatically generated

**Client IP port: You can use any port number; you must make sure that the one chosen will be the same in all configurations.**

If there are prior saved values, click on cancel button to load them.

## Datamaxx service configuration.

From Command Prompt (cmd) go to the Datamaxx default installation folder and run the DMX\_WS\_Client\_Config.exe file. with the (/R) option to generate a response file. See below.

Text

Description automatically generated

Graphical user interface, text

Description automatically generated

## Service.

After completing the installation, open services manager and make sure let this service configured as shown.

Graphical user interface, application

Description automatically generated

After 5 minutes the service should be up, service’s logs must appear like this.

Graphical user interface, text, application, email

Description automatically generated

Datamaxx server should be connected with the CAD server and the state interface status UP.

# State interface:

## Configuration on server 192.255.255.80

## State interface configuration file.

Open the ***StateInterfaceWinService.exe.Config*** file from the ***Path: C:\Program Files (x86)\MobileTec International\StateInterface*** and be sure it has these parameters.

Graphical user interface, text, application, email

Description automatically generated

.

**Local and remote port has to be the same choosed in step** [2.1 DMX\_WS\_Client\_Config installer](#_DMX_WS_Client_Config_installer.).

## State interface service.

This must be configurated in this way.

Graphical user interface, application

Description automatically generated

Restart this service and after 5 minutes the service should be up.

To confirm the service status and it is working properly, please go to the following path and check ***Trace.log*** file must appear like next images.

Path: C:\mobiletec\server\logsws\StateInterfaces

**A HeartBeat is sent to the State Interface which replies to this server; both message logs must not show any error.**

Graphical user interface, text, application, email

Description automatically generated

Graphical user interface, text, application, email

Description automatically generated

# Support contacts

## St. Tammany Sheriff's Office IT:

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## Datamaxx Support

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